

**AXXESS COVID-19 INSURANCE 2**  
**AXXESS COVID-19 PROTECT PLAN**  
**AXXESS COVID-19 PROTECT PLUS PLAN**  
**FAQs – WHO IS ELIGIBLE**

No.	Topic
1.	<p>Q. Who is eligible to be covered by the AXXESS Covid-19 Insurance 2?  <b>A. All Malaysians.</b></p>
2.	<p>Q. Is there any age restriction for this Insurance?  <b>A. All persons from age of one (1) month to sixty-five (65) years are eligible to be covered by this Insurance policy.</b></p>
3.	<p>Q. Do I need to be an AXXESS member to purchase this Insurance?  <b>A. Non-members can purchase this Insurance and will be given free AXXESS membership (if they are above age 18).</b></p>
4.	<p>Q. Can I purchase the Insurance for another person?  <b>A. Sure. You are most welcome to provide protection for your family and friends.</b></p>
5.	<p>Q. Are there any documents or medical report needed before I can purchase this Insurance?  <b>A. No health declaration form or medical report is required to obtain coverage.</b></p>
6.	<p>Q. If I have travelled overseas recently, am I eligible for coverage by this Insurance?  <b>A. You are eligible for coverage and can purchase this Insurance. There are no travel restrictions.</b></p>
7.	<p>Q. Is there any limitation to coverage for frontline workers with increased risk to Covid-19 and Dengue?  <b>A. There is no restriction on frontline staff with increased risk to Covid-19 or Dengue infection to purchase the Plans. General exclusions applicable are given in the Policy.</b></p>
8.	<p>Q. The insurance covers persons up to the age of 65 years. What happens if the person attains age of 66 during the coverage period? Does the coverage terminate immediately?  <b>A. No. The coverage will remain in force until expiry of the policy.</b></p>
9.	<p>Q. There is an exclusion on “Pre-Existing Condition”. What does this mean?  <b>A. It means an illness or condition (such as Covid-19 or Dengue) that occurred before the effective date of coverage.</b>  <b>For Covid-19 it includes pending Covid-19 test results when coverage begins.</b></p>
	<p><b>All due care has been taken in preparing these FAQs. However, in the event of any inconsistencies between the information provided in these FAQs and the terms of the AIA Policy, the provisions set out in the AIA Policy will prevail.</b></p>

