

## AXXESS COVID-19 INSURANCE 2

### AXXESS COVID-19 PROTECT PLAN

### AXXESS COVID-19 PROTECT PLUS PLAN

### FAQs - GENERAL

1.	<p>Q. What is the cost of the AXXESS Covid-19 Insurance 2?  <b>A. The cost is only RM28.50 for 3-months coverage for the Protect Plan and RM36.50 for 3-months coverage for the Protect Plus Plan. This amounts to just 31 sen and 39 sen per day respectively for the two Plans.</b></p>
2.	<p>Q. What is the name of the Company selling this AXXESS Covid-19 Insurance 2?  <b>A. Shieldcard Holdings Sdn Bhd. It is the company that owns the AXXESS brand and operates the AXXESS Programme which provides unique benefits for eligible members.</b></p>
3.	<p>Q. Which is the Insurance Company providing the AXXESS Covid-19 Insurance 2?  <b>A. This insurance policy is under-written by AIA General Berhad one of the leading insurance companies in Malaysia.</b></p>
4.	<p>Q. Can I cancel my Insurance cover and get a refund?  <b>A. You may cancel your insurance by providing the Insurer written notice. There shall be no refund of premium by the Insurer or Shieldcard.</b></p>
5.	<p>Q. Is it compulsory to put beneficiary details?  <b>A. As per Government regulations all persons should be given the option to nominate beneficiary upon purchasing an insurance policy. You may choose not to nominate. In our customer information webpage click "No"</b></p>
	<p><b>All due care has been taken in preparing these FAQs. However, in the event of any inconsistencies between the information provided in these FAQs and the terms of the AIA Policy, the provisions set out in the AIA Policy will prevail.</b></p>